

Conditions of use – Champions Travel Booking Terms and Conditions

By using our service, you are confirming your acceptance of the Terms and Conditions of Champions Travel. If you do not agree with any of our Terms and Conditions then do not use this site. No booking will be accepted and confirmation will not be given unless you confirm that you have accepted these Terms and Conditions. "Services" means: - Champions-Travel Event Tickets, Stadium Tours and other Services referred within these Terms and Conditions. We reserve the right to amend our Terms and Conditions at any stage at our discretion.

1. Making a Booking

- (a) All bookings are made with Champions-Travel directly via the website unless otherwise stated.
- (b) No Contract exists until we have received confirmation of acceptance of Terms and Conditions within the via the website booking confirmation
- (c) When a reservation is made over the telephone no contract shall exist until you have received a confirmation email from us which must be replied to accepting our Terms and Conditions.
- (d) There is no requirement for a signed hard copy of this agreement. By making a reservation online or via telesales you agree to acceptance of these Terms and Conditions.
- (e) We reserve the right to terminate any contract which has been entered into if the behaviour/conduct of the client or any member of their party either prior to or during a trip is likely to endanger the safety or wellbeing of themselves or others. In the event of us terminating any contract due to the behaviour or conduct of the Client or any member of their party no refund is payable.

2. Client Obligations

- (a) No person under the age of 18 shall be permitted to make a reservation with us it is your sole responsibility to confirm that all details of documentation are present and correct upon receipt of same. Where you consider any documents or literature provided by us to be incorrect then you should forthwith notify us by email with any concerns as soon as possible.
- (b) All bookings must be made as per passport name to avoid any confusion. The responsibility of possessing a full-valid passport and or visa where necessary is the responsibility of each individual travelling with us.

3. Payment/Methods

Full payment is due at the time of booking unless differing credit terms have been agreed and approved by Champions Travel. (Event tickets are paid for in advance by us to the event organiser and therefore must be paid at the time of booking and are non- refundable.).

4. Event Tickets

All event tickets are non-transferable, and are valid only for your chosen selection. Where possible we will have all members of the same party seated together however this is not guaranteed. All Champions Travel ticket allocation is for the home section only. The following are not permitted in the home section under ANY CIRCUMSTANCES away Colours, Flags, Signs or Banners. We take no responsibility for lost or stolen tickets.

5. Event Changes/Cancellations

Where the situation arises that an event may be changed or postponed then all ticket(s) shall be transferred to the new dates. All dates and kick off times are subject to change due to TV commitments and is the customer's responsibility to check any changes. If the new event date is

unsuitable for you then we are unable to offer a refund unless we receive a refund from the organiser. If the event has been cancelled outright then any refunds due will be passed on as credit on your client/company account. This will depend on the amount received back if any from the organiser to us the company.

6. Unforeseen Circumstances

In circumstances outside our control such as Acts of God, natural disasters, adverse weather conditions, fire or other destruction of any vessel, craft or vehicle to be used in connection with your trip. Force majeure, riots, acts of war, civil commotion, exercise of legislative, municipal, military or other authority, strikes, industrial act, requisition of equipment, mechanical breakdown, shortage of fuel, insolvency or default of any carrier or service supplier connected with an event, fraud perpetrated against us or any other reason beyond our the control of Champions Travel will be unable to offer a refund of any kind unless we receive same from the organiser.

Force Majeure, means unusual and unforeseeable circumstances beyond the control of the Organiser, the Retailer or other suppliers of services, the consequences of which could not have been avoided even if all due care had been exercised or an event which the Organiser, the Retailer or the supplier of services even with all due care could not foresee.

7. Name Changes

Name Changes must be given in writing and are permitted up to 2 weeks before the event and are subject to a charge per person.

8. Telesales Reservations

(a) All telesales are on a request basis only. An email detailing the confirmed reservation will be sent to you directly upon confirmation by us.

(b) Where Champions Travel books an event on behalf of a client our responsibility is limited to the event only and confirmation of same shall be emailed for the client's perusal to address as detailed on the database.

9. Complaints Procedure

In the event that you need to make a complaint, please advise us immediately and we will try and rectify the problem. Complaints must be made in writing. This must be received in writing via email or recorded post within 28 days of the event We value your business and your satisfaction is important to us. All complaints will be investigated thoroughly and we endeavour to provide a resolution of your complaint.

10. Promotional Offers

All promotional offers/discounts are subject to availability and may be withdrawn or changed at any time without prior notice.

11. Jurisdiction

All terms/condition/agreements and performances are governed by the Republic of Ireland Jurisdiction and are subject to the Irish Courts.

12. Termination of Use

The use of any person using this site may be terminated at any time for any reason, including any improper use or failure to comply with the stated Terms and Conditions.

13. Liability

We are responsible for the event ticket only, and we are in no way responsible for any additional expenses, distress, loss, damage, injury, inconvenience, and delay, accidents resulting from or attributing to the act of default of any companies, firms or persons in connection with the carrying out of such reservations or arrangements

14. Arbitration

The parties to this contract agree that any dispute or disagreement of any kind which arises or occurs in relation to anything or matter arising out of or in connection with this contract will be referred to the Chartered Institute of Arbitrators – Irish branch to nominate an independent arbitrator to resolve the dispute which has arisen and the parties agree to be bound by the decision of the independent arbitrator.

15. Good Faith

I warrant and represent that all of the information provided by me is true and accurate and that I have been authorised by all persons named on this booking form to execute this agreement on their behalf and accordingly, I sign my name both as their agent and on my own behalf.